

OLD
DOWNTON
lodge

Covid-19 Security Measures in place at
Old Downton Lodge

We have made a few changes at Old Downton Lodge to make your stay with us as safe and secure as possible without altering the great pampering we offer:

For your safety and ours we are using NHS Covid-19 Track and Trace and when you arrive you may check-in using the QR code at Entrance or provide us with the contact details.

We have a one-way system so please enter the premises through the sitting room. (All signed) The exit will be through the dining room. Hand sanitiser will be available at our Entrance and Exit. Please do use them for your protection and ours, we also encourage you to frequently wash your hands.

Please wear a facemask when moving through the dining room and sitting room. Our staff will be wearing facemasks indoors.

If you need any assistance with your luggage, please let us know so we can accommodate you upon your arrival.

There is an enhanced cleaning system in place across the whole of the premises and will offer mid-stay cleans at your discretion rather than automatically.

Breakfast and Dinner will be in the dining room or the sitting room (If you prefer to socially distance). We will not have a Breakfast buffet however you will still be able to order all items from your waiter or waitresses.

Check in will be contact less and 3 days before your arrival we will ask you to fill in our Guest Registration which you can email back to us.

If you or anyone in your party is not well please let us know as soon as possible so we can rearrange your booking.

