

OLD
DOWNTON
lodge

Covid-19 Security Measures in place at Old Downton Lodge

We have made a few changes at Old Downton Lodge to make your stay with us as safe and secure as possible without altering the great pampering we offer:

We have introduced a one-way system so please enter the premises through the sitting room. (All signed) The exit will be through the dining room.

Hand sanitiser will be available at our Entrance and Exit. Please do use them for your protection and ours, we also encourage you to frequently wash your hands.

If you need any assistance with your luggage, please let us know so we can accommodate you upon your arrival.

There is an enhanced cleaning system in place across the whole of the premises and will offer mid-stay cleans at your discretion rather than automatically.

All unnecessary items have been removed from your room. For example, scatter cushions, bedspreads etc. We have also removed the room information book but you will be able to access this through our website once you have logged on to our WiFi. (We will keep a hard copy so if you wish to have a room information book in your room do let us know before your arrival)

Our bar list, wine list and menus will be on our website. Once again hard copies will be available, but we would prefer you to use the online version where possible

We will allocate you a Breakfast and Dining table that will be yours for your entire stay.

Breakfast and Dinner will be in the dining room and sitting room as we have spaced out our tables so that guests can socially distance. We will not have a Breakfast buffet however you will still be able to order all items from your waiter or waitresses.

We have some great circular walks from our doorstep. Once again all will be available online but rest assured if you wish to have a copy do ask and we will print one off for you.

Check in will be contact less and 3 days before your arrival we will ask you to fill in our Guest Registration which you can email back to us.

If you or anyone in your party is not well please let us know as soon as possible so we can rearrange your booking

Kind Regards,

Willem and Pippa Vlok

